OI Global Partners' Meeting Brussels April, 2015

Our business today





66 Helping organisations manage the human impact of change ??

Profile of our business

Service	(%) of Revenue
Outplacement	56.5
Executive outplacement	10.0
Career management	10.0
Redeployment programs	10.0
Executive coaching & assessment	10.0
Change management	3.0
Financial planning (via 3 rd parties)	0.5
TOTAL	100%





66 Helping organisations manage the human impact of change ??

Profile of our business

Headcount

- 4 BD's (inc myself)
- 3 Operations / Admin
- 1 Finance / Commercial
- Approx 40 consultants / coaches

66 Helping organisations manage the human impact of change ??

Turnover

• A\$ 1.8M FY 2014/15

Coverage

Australia and NZ





How do we run the business ?

Business model

- Experienced senior team with juniors as understudy
- Consultant delivery model
- Marketing outsourced
- Have explored using lower cost structures for low value tasks

Systems

- CRM: Zoho (cloud based per user subscription)
- OI Solutions (candidate front end / candidate mgnt / client reporting)
- MYOB (Accounting)
- Office 365 / Sharepoint (cloud based operations support)

66 Helping organisations manage the human impact of change?





Our clients today

Industry

- Automotive and components GM Holden / Ford
- Steel manufacturing & fabrication OneSteel, Valmont, MRC, CMC
- Beverages Coca-Cola Amatil
- Packaging VIP Packaging, Owens Illinois
- Manufacturing sector Viridian, Fletcher Building, Alcoa, Boral
- Energy HRL
- Infrastructure construction John Holland Group

66 Helping organisations manage the human impact of change??

- Universities UNSW
- Government NSW and Vic





Australasian market review

Market situation:

- The economic cycle continues to strongly favour Outplacement
- Manufacturing sector struggling due to cost pressures
- Consumer and business confidence low

Products:

- Development of 'Talent Mgnt' services to manage economic cycle
 - Coaching and assessment with measurable outcomes
 - Integrated career development programs

Clients needs:

- Strong focus by multinationals on RFT's
- Client reporting is becoming a strong focus

Challenges / Opportunities:

- Development of new services in Talent Mgnt
- Leveraging OIGP relationship



