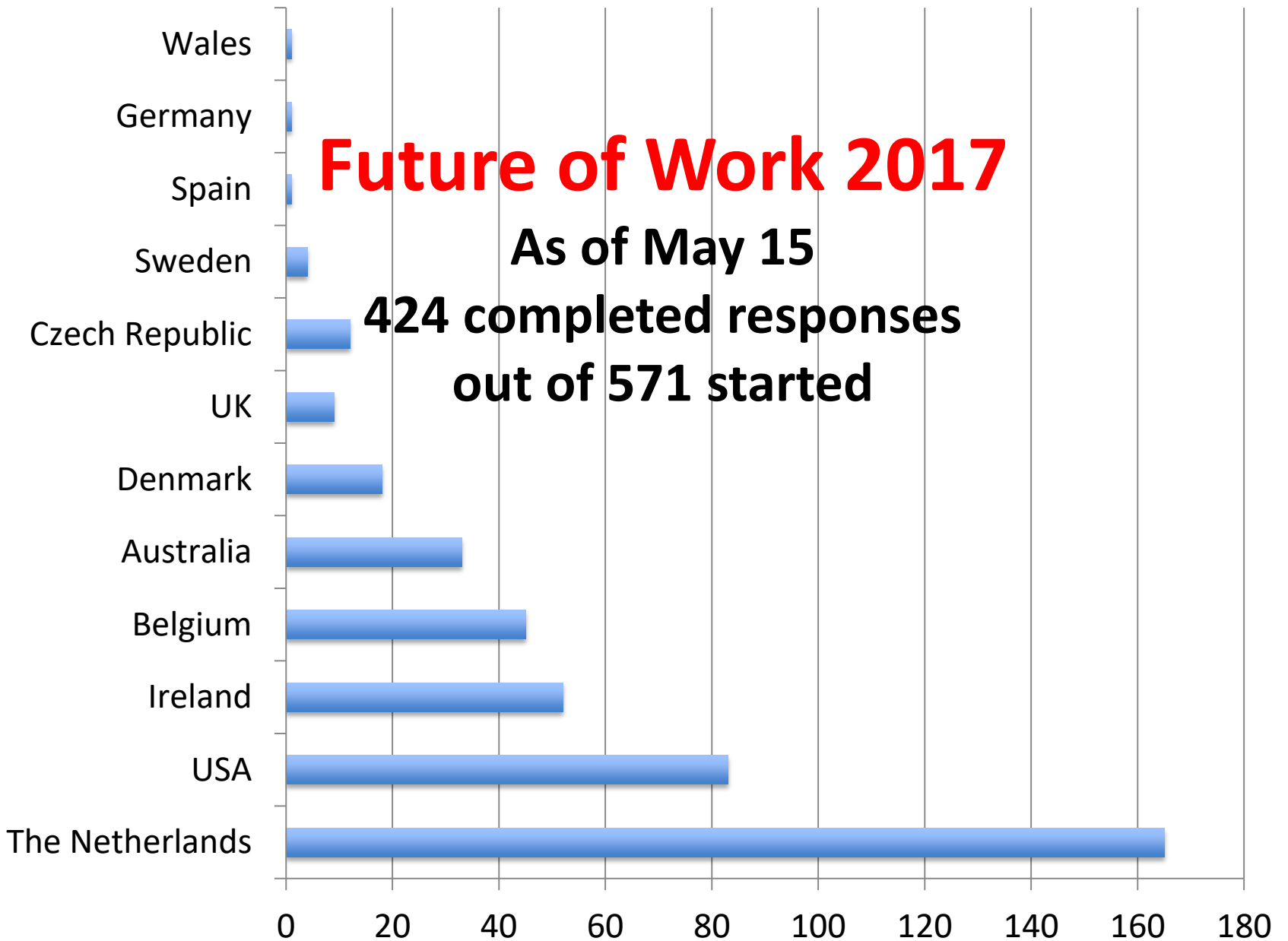


# Future of Work 2017

As of May 15

424 completed responses  
out of 571 started



# FUTURE OF WORK

OIGP GLOBAL RESEARCH STUDY 2016

## MOST VALUED SKILLS



- 1) Strong communications skills
- 2) Willingness to learn
- 3) Understanding analytics

## ROLES AT RISK

Administrative roles are by far the most at risk, followed by Middle Management, Back Office, Support Services and Technical roles.



## TOP PEOPLE CHALLENGES



- 1) Attracting and hiring talent
- 2) Adapting to change
- 3) Retaining talent

## MOST EFFECTIVE WAYS TO DEVELOP TALENT

- 1) Internal leadership development programs
- 2) Career conversations
- 3) Internal coach training



*These are the findings of a global survey of HR professionals in 2016 at companies across North America, Europe and Australia in Financial Services, Healthcare, Manufacturing & Automotive, and Energy & Mining industries.*

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Accountants  
Accounts Payable  
All levels and all roles

Administration  
Administrative roles  
Administrators  
Back office

Clerical Any non-revenue-producing role  
Data Processing Engineering Finance

Information Technology Managers  
Manufacturing Human Resources

Middle Management  
**ROLES AT RISK**

Sales Support Services  
Senior Management  
Technical roles  
Unskilled Transactional

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