## Business Highlights Belgium

- Ineos and Ericsson: biggest customers since years
- Increase of unlimited outplacement
- New candidates via LinkedIn
- Average lead time: 4 months to find a new job
- Increase of number of outplacement offices: from 4 in 1997 to 800 in 2019
- Increase of legislation regarding outplacement



## **Business Development**

- Extra candidates via LinkedIn: contacting people with "looking for new opportunities" in their profile
- Partnership with accountants, lawyers, business supporting agencies
- Lead fee of 10 % for everyone



## Marketing Activities

- Sharing on LinkedIn: name is top of mind
- Payment of 10 % fee for a lead
- Sponsorship of sports teams by paying them 10% on the turnover the team brings to M&P:
  - via their members
  - via other sponsors





## **Cross Border Business**

- Sharing listings does **not** work.
- Introducing a colleague to a specific customer **does** work.
- Logo of OIGP mandatory on every one's business card.
- Targets 2019
  - In 3 countries Belgium will introduce a member to one customer: setting up appointment between customer and member.
  - Feedback is essential!

